



A & C Tadman Ltd

Independent & Family-Owned Funeral Directors

Serving Families for over 160 years

4-6 Queensway, Hemel Hempstead, Herts, HP1 1LR Tel:01442 262700

Terms of Business

Price

The client will be given a written estimate of the company's charges and of the disbursements (third party costs) paid out on behalf of the client. The client accepts that the disbursements costs may alter if any provider's charges are changed between time of arrangement and date of funeral.

If the client requires additional services after the arrangement and the signing of the estimate these will be added to the estimate and the new total will be agreed and signed by the client.

If the estimate is manually erroneously totalled the company retains the right to correct the price when sending the final invoice.

Payment

- *Full payment is required three full working days prior to the funeral taking place, an itemised invoice will be sent to the client.*
- *Unattended funerals are required to be paid in full at time of arrangement.*
- *The client is personally and solely liable for all the fees and charges associated with the funeral account.*
- *If the company are instructed by the client for the account to be passed to a solicitor for settlement the client remains responsible for settlement of the account, confirmation is required from the solicitor of adequate funds available.*
- *If the account is passed to the department of works & pensions the client is still liable for the whole or any outstanding balance of the funeral account.*
- *The company are partners with Funeral Safe, financial support to pay for the funeral.*
- *The company reserve the right to cancel the client's instructions if payment listed above are not made in the required time.*

Methods of Payment

- *Bank Transfer – Our bank details are included on the final invoice.*
- *Cheque – We accept payment by cheque, please make payable to A&C Tadman Ltd*
- *Debit or Credit card – payments can be taken in branch or over the phone, there are no additional charges when paying by card.*
- *Cash – Please can we have prior notice if this is your intention.*